TIVUNEXTV / 2026

THE MANUAL THAT WON'T PUT YOU TO SLEEP

Live TV • Movies • Series • Catch-up
Connect • EPG • Updates • Survival

An extra-funny edition, but very serious about the instructions.

For people, not NASA engineers.

BEFORE YOU BEGIN

Welcome to the tivuNexTV era

tivuNexTV brings Live TV channels, movies and series together in an interface designed for a remote control. The goal is simple: less time in menus and more time watching.

What is tivuNexTV? An Android TV and Fire TV player built for remote-control navigation. It can organize live channels, movies and series from sources added by the user.

What is it not? It is not a provider of channels, movies, series or IPTV subscriptions. It does not sell playlists and cannot "fix" a content provider that fails to stream properly. Use only sources you are authorized to access.

What you will find in this manual

- How to install the TV app using Downloader code **1953414** (working at the time of writing).
- Connect: what to download, where to create an account, what signing in does and how to continue on your TV.
- M3U, Xtream Codes, MAC Portal, Live TV, EPG, Custom EPG and Catch-up.
- Movies, series, favorites, Quick Menu, recordings, Multiview, PiP and settings.
- Troubleshooting, without declaring your TV "possessed" at the first sign of buffering.

> **IMPORTANT — PLEASE READ**
> Button names may be in English or another language, and may vary by version, access type or device. Always follow the instructions actually shown in the app. This manual covers verified routes and principles; it does not invent screens.

> **A TOUCH OF HUMOR**
> If you managed to open this manual, congratulations: you have already passed Level 1. The rest requires neither screwdrivers nor sacrifices to the router.

START HERE

The manual in 90 seconds

If you only have two minutes before the match, read this page. The rest will still be here when the adrenaline wears off.

I WANT TO...	HERE IS WHAT TO DO
Install tivuNexTV	On Android TV / Fire TV, use Downloader with code **1953414**, or the Download button at **tivunex.com**.
Activate access / Premium	Open the access / Unlock Premium area in the TV app and follow the Connect instructions, where applicable.
Use Connect	Scan the QR code to download Connect, install it on Android, then create an account or sign in.
Add channels	Add your own M3U, Xtream Codes or MAC Portal source.
Watch TV	Go to Live TV, select a category and a channel, then press OK.
Replay a program	Check that your provider offers actual Catch-up and that it is enabled for the playlist.
See what is on	Use the EPG. If it is missing, configure or refresh the XMLTV source.
Find my way out of a menu	Check which element has white focus, then press Back once.

A TOUCH OF HUMOR
Do not smack the remote. It is not its fault that the program starts at 9:30 p.m. and you arrived at 9:12 with the popcorn ready.

IMPORTANT — PLEASE READ
The Downloader code installs the tivuNexTV APK. A code sent by email for Connect (if requested) verifies your account. They are not the same thing.

YOUR ROUTE MAP

Where to look, no GPS required

The chapters can also be opened from your PDF reader's navigation or bookmarks panel.

INSTALLATION & ACCESS
- Installing the TV app
- Connect: what it is and what it is not
- Installing Connect
- Your Connect account and the TV
- Demo, Premium and expiration

FIRST STEPS
- The remote, explained
- Menus and focus
- M3U, Xtream and MAC
- Playlists and importing

TELEVISION
- Live TV
- EPG: the program guide
- Custom EPG
- Catch-up: going back in time
- Fullscreen & Quick Menu

CONTENT & TOOLS
- Movies and series
- Favorites, search and reminders
- Recordings
- Multiview and PiP

SETTINGS & MAINTENANCE
- Audio, subtitles and picture
- Settings map
- Appearance and 4K TVs
- Advanced playback
- Remote commands and parental controls
- Backup, cache and diagnostics
- Updates without uninstalling

WHEN THINGS GO WRONG
- Troubleshooting: what to try
- Quick reference: where is it?
- Plain-English glossary
- Frequently asked questions
- Finale: the seven golden rules

A TOUCH OF HUMOR
Ordinary manuals have a "table of contents." Ours has an escape map out of confusion. That is a major technological breakthrough.

CHAPTER 01 · INSTALLATION

Installation: two minutes, unless Wi-Fi argues

The initial installation is done on Fire TV / Android TV. Later updates are handled separately by the app's update mechanism.

Using the Downloader app

01 Install or open the Downloader app on Fire TV / Android TV.

02 In the address or code field, enter **1953414** and confirm. This code was successfully tested when the manual was written.

03 Wait for the APK to download. If Android requests "Install unknown apps" permission, grant it to the installation source only after checking the address.

04 Select Install, wait until it finishes, and open tivuNexTV.

Using the website

Visit tivunex.com and use the APK download option. Install the file on a compatible device. For Downloader, use code 1953414.

> **IMPORTANT — PLEASE READ**
> When updating an existing installation, do not uninstall first. Install over the current version using the same app identifier and a compatible signature. Uninstalling may remove playlists and local data.

> **A TOUCH OF HUMOR**
> "Install" is our friend. "Delete app data" is the button you admire respectfully—from a safe distance.

CHAPTER 02 · CONNECT

Connect is not the remote. It is the access key.

tivuNexTV runs on the television. tivuNex Connect is a separate app used for the account and user access process.

What each app does

tivuNexTV (TELEVISION)	tivuNex Connect (ANDROID)
Plays Live TV, movies and series from your playlists.	Helps you create or access the account used in the tivuNexTV system.
Provides remote navigation, EPG, playback and settings.	Takes part in the authentication / activation process shown by the TV app.
May display a QR code / instructions for Connect.	Must be downloaded and installed separately; scanning a QR code alone does not activate anything.

Three things to remember

- The QR code shown for Connect is primarily a download link.
- Connect does not provide channels or create an IPTV playlist for you.
- A subscription / access to the player and a content subscription from a provider are separate things.

> **A TOUCH OF HUMOR**
> Connect is like the usher at a cinema: it checks your ticket. It does not have every movie in the world in its pocket, complete with popcorn.

CHAPTER 03 · CONNECT

Installing Connect: an anti-panic tutorial

Have an Android phone or tablet? Then it is simple: open the official link, download the APK and install it.

01 On the TV, open the access / Unlock Premium area where your version displays the Connect instructions.

02 If a Connect QR code is displayed, scan it using your Android phone camera. The code takes you to the download; it does **not** automatically activate your account.

03 Open the official download destination and save the Connect APK. If your browser asks you to confirm the APK file, check the source before accepting.

04 Install Connect. Android may request permission to install apps from that browser; enable it only for this installation if you trust the source.

05 Launch Connect on your phone. This begins the account stage, which is separate from downloading.

What if I have an iPhone?

The Connect APK is an Android package; it cannot be installed natively on an iPhone. For this process, you need a compatible Android device or an officially offered alternative, if one exists in your version.

> **IMPORTANT — PLEASE READ**
> Do not use Connect APKs reposted on unknown websites. A fake APK requesting email addresses and codes is not a “quick version”; it is a very good reason to close the page.

> **A TOUCH OF HUMOR**
> If you have scanned the QR code 14 times and still are not signed in, it is because the QR code downloads the app. It cannot read minds, even if you stare at it sternly.

CHAPTER 04 · CONNECT

Your Connect account: email does not bite

After installation, Connect guides you through account creation or sign-in. The precise screens may evolve between versions.

01 Open Connect and choose the account creation or sign-in option shown.

02 Enter an email address you can access. Type carefully: one wrong character and the code travels to a different universe.

03 If the app asks for a confirmation code, check your email and enter it as instructed. Also check Spam / Junk if the message is delayed.

04 After successfully signing in, return to tivuNexTV and continue the connection / activation steps shown on your television. Enter only the details requested on that screen.

05 Check the access area or Settings → About to see whether your subscription status reflects your access, where that information is available.

How to tell the codes apart

CODE	PURPOSE
1953414	Downloader code to download the tivuNexTV APK.
Temporary code received by email	Verifies your Connect account, if this method is requested.
Code / instructions displayed on TV	Specific to the TV connection screen; do not confuse them with the others.

IMPORTANT — PLEASE READ
Never share an authentication code received by email. If a screen differs from the manual, follow the official text displayed by the installed version rather than improvising.

A TOUCH OF HUMOR
Signing in is a little like banking, except the prize is your TV and there is no application for a popcorn mortgage.

CHAPTER 05 · ACCESS

Demo, Premium and expiration date

Some features or areas of the app may be limited in demo mode. Premium mode enables the features included in your active access.

What you will see in practice

- In the demo version, some options may display a lock or lead to Unlock Premium.
- The access screen shows activation / Connect steps, depending on the version.
- If you have Premium access, the subscription expiration date may appear in Settings → About.
- If access expires, the app may show a warning dialog or limit options until reactivation.

If you purchased a plan

Use the email associated with your Connect account and check your status in the app. Plan type, duration and payment method depend on the offer displayed at activation; the manual does not promise plans that are not shown.

IMPORTANT — PLEASE READ
Premium access to the player does not automatically include television channels, movies or IPTV playlists. For those, use your own legally accessible sources.

A TOUCH OF HUMOR
The padlock is not insulting you. It is simply an extremely serious doorman saying: “May I see your access, please?”

CHAPTER 06 · CONTROLS

The remote: seven buttons, 700 emotions

The interface is designed around the D-pad. Physical buttons vary across Fire TV, Android TV and universal remotes.

BUTTON	WHAT IT USUALLY DOES
UP / DOWN	Moves selection through channels, categories, posters and options.
LEFT / RIGHT	Switches columns, groups or elements; in Catch-up these can become Seek controls if mapped that way.
OK / SELECT	Opens, confirms, starts playback or displays a control, depending on the screen.
BACK	First closes the current dialog / menu / overlay, then returns to the previous screen.
HOME	Returns to the system; PiP may start if the device and setting allow it.
MENU / INFO / GUIDE	Configurable or device-dependent action.
RW / FF / PAUSE	Controls media and, for compatible streams, Catch-up playback.

The indicator that saves you

Look for white focus: the highlighted element is the one that receives the OK command. If you press OK and nothing happens where you expected, first check which column has focus.

> **A TOUCH OF HUMOR**
> Press Back once, then see what happened. Pressing Back 17 times is like getting out of a taxi to ask whether it is going home.

CHAPTER 07 · NAVIGATION

The main menu: not a maze, a house with rooms

The side navigation rail opens the main areas. It can be collapsed or expanded; the basic navigation concept stays the same.

AREA	WHAT YOU WILL FIND
Live TV	Channels, categories, EPG schedules, fullscreen and Quick Menu.
Movies	Categories, posters, details and VOD playback.
Series	Series, seasons and episodes.
My List	Favorites for channels, movies and series.
Search	Search within the content available in the current context.
Recordings	Recordings and scheduled captures, if enabled.
Settings	Playlists, EPG, playback, appearance, remote control, access and maintenance.

If a section is missing or locked, check the source, VOD settings and access status. Not every playlist contains movies and series.

> **A TOUCH OF HUMOR**
> Do not send movies to Live TV just because both have pixels. That is like looking for soup in the sock drawer.

CHAPTER 08 · PLAYLIST

M3U, Xtream and MAC: three doors, one living room

Technical names do not matter as much as choosing the type that matches the details supplied by your provider.

TYPE	WHAT YOU ENTER
M3U / M3U8	Playlist address (URL). Optional: XMLTV EPG guide URL and profile name.
Xtream Codes	Server address, username, password and a name for the playlist.
MAC Portal	Portal address, authorized MAC address and profile name.

How to add a source

01 Go to Add Source or Settings → Playlist → Add playlist, depending on the version.

02 Choose the exact type matching your source.

03 Enter the details and check the address, http/https protocol and port, if needed.

04 Press Connect / the relevant playlist validation button and wait.

05 After import, check the content summary: channels, movies and series, where available.

IMPORTANT — PLEASE READ
Here, “Connect” may simply mean connecting the playlist to an IPTV server. Do not confuse this button with the separate tivuNex Connect account app.

A TOUCH OF HUMOR
An M3U URL will not turn into an Xtream server through optimism. If you have a bicycle key, do not try to unlock the refrigerator.

CHAPTER 09 · PLAYLIST

Playlists: several lists, one sofa

You can have different profiles and decide which ones are active. Advanced settings may be specific to each playlist.

- **Enable playlist** — turn a playlist on or off without deleting its profile.
- **Playlist name** — give it a human name such as “Living Room,” not “server_final_final_23.”
- **Manage groups** — hide or keep the categories you want.
- **Update playlist** — reload the playlist when the provider adds or changes content.
- **Update options** — configure automatic updates, if offered.
- **Per-playlist settings** — EPG, logos, Catch-up, User-Agent, depending on the version.

On the first import

A very large playlist may take time. Wait for the import to finish before deciding that channels are missing. After import, the app may use a local cache for faster access.

> **IMPORTANT — PLEASE READ**
> Disabling a playlist is not the same as deleting it. If channels disappear, first check whether the profile is enabled.

> **A TOUCH OF HUMOR**
> “Do not delete this” is an excellent playlist name. It guarantees nothing, but it puts healthy moral pressure on the finger hovering over Delete.

CHAPTER 10 · LIVE TV

Live TV: three columns and zero panic

Usually you navigate from categories to channels, then to program information or playback.

01 Open Live TV.

02 From the categories, choose a group: news, sport, movies, countries, etc. Categories come from the source.

03 Use Up / Down to select a channel. Look for white focus.

04 Check the EPG information and preview, when available.

05 Press OK to open / expand playback, depending on the context.

06 In fullscreen, open Quick Menu for additional options.

If the program title is missing

A channel can still work even if the EPG has no data. Video and EPG are two separate services. Do not confuse “No program” with “No channel.”

> **A TOUCH OF HUMOR**
> If focus is on another column, tivuNexTV cannot read your intention to change channels. Not even if you wave threateningly at the TV.

CHAPTER 11 · TV GUIDE

EPG: the TV newspaper without the paper

EPG stands for Electronic Program Guide: program titles, start and end times, descriptions and what is coming up on TV.

- **Provider EPG:** some Xtream and MAC sources provide schedule data directly.
- **XMLTV:** for M3U and other scenarios, you can add a separate EPG address.
- **Past days to keep:** how many previous days of guide information the app preserves.
- **Store program description:** retains descriptions where available.
- **Update EPG:** refreshes the guide without resetting the whole app.

When the EPG is empty

01 Check that the EPG source URL is correct and reachable.

02 Run Settings → EPG → Update EPG, if the option is available.

03 Check whether channel identifiers match the entries in XMLTV.

04 Check the device time and time zone if schedules seem shifted.

> **A TOUCH OF HUMOR**
> A channel without EPG is like a restaurant without a menu: the chef may be working, but you have no idea when the soup arrives.

CHAPTER 12 · CUSTOM EPG

Custom EPG: bring your own TV newspaper

You can specify a custom XMLTV source for a playlist. This is useful when the provider's default EPG is missing or incomplete.

01 Go to Settings → Playlist and select the desired profile.

02 Open EPG sources or the playlist's EPG source field.

03 Enter a valid XMLTV URL. This is a TV-schedule address, not the channel's video URL.

04 Save the change and choose the appropriate source if the screen offers priority modes.

05 Run Update EPG to see the change sooner.

Modes you may encounter

MODE	BASIC IDEA
Playlist XMLTV	Uses the custom source for that playlist.
Provider fallback	Tries the provider's EPG, where available.
Disabled	Does not use EPG for that playlist.

IMPORTANT — PLEASE READ
Exact mode names may differ in your version. If the URL is correct but some channels still have no schedule, the channel IDs probably do not match the XMLTV entries.

A TOUCH OF HUMOR
If you put the channel URL into the XMLTV field, the player will not take offense. But it cannot print a TV guide from tomato soup.

CHAPTER 13 · CATCH-UP

Catch-up: “But I wanted yesterday’s show!”

Catch-up lets you access past video only if the provider keeps a recording archive or offers streams with a seekable timeline.

Enable it for a playlist

01 Go to Settings → Playlist and select your playlist.

02 Find the Catch-up setting. Depending on the profile, you may see Off, Automatic or Provider.

03 Leave automatic detection or the provider-compatible mode enabled unless you have a specific requirement.

04 In EPG, try opening a past program on a channel that indicates Catch-up support.

05 Use RW / FF / Pause or arrow keys for Seek only when the stream and your remote mapping support them.

Why does it not work on every channel?

- The Catch-up symbol indicates declared / detected availability; it does not promise that every past program can be opened.
- EPG history does not create a video archive. It only preserves program information.
- If the stream does not support seeking, pressing Left repeatedly will not rewind it.

IMPORTANT — PLEASE READ
On a normal Live stream, Up / Down or Left / Right may navigate channels rather than time. Check Settings → Remote control before changing the mapping.

A TOUCH OF HUMOR
Catch-up is not the DeLorean from “Back to the Future.” If the provider discarded the show, not even Doc Brown will find it in the buffer.

CHAPTER 14 · FULLSCREEN

Fullscreen & Quick Menu: the toolbox drawer

In fullscreen you should watch the content, not pilot a Boeing. That is why the controls appear only when you call them.

What might appear in Quick Menu

- Channel list, Search, Reminder and Favorite.
- Audio, subtitles, Delay / synchronization and picture size.
- Recordings, Multiview, PiP, Sleep and other playback options.
- Channel options and a shortcut to Settings.

Channel information

When changing channels, the badge may show the channel name, program title, progress and what comes next. In Appearance, you can configure its position and duration if those options exist.

If you pressed Back

The first press usually closes the overlay or quick menu. Another press leaves fullscreen. The behavior can be adjusted in the remote-control settings.

> **A TOUCH OF HUMOR**
> If you spend 40 minutes in Quick Menu, the program will not politely pause for you unless the stream actually supports pausing.

CHAPTER 15 · VOD

Movies and series: goodbye, hunt through 2,000 posters

The Movies area displays movies from your playlist; the Series area provides available shows, seasons and episodes.

Movies

01 Go to Movies, choose a category and select a poster.

02 Open the details page and check the available information.

03 Press Play. If Resume is offered, you can continue from your saved position.

Series

01 Go to Series and select a show.

02 Choose an available season and episode.

03 Start playback. The app may remember progress so you can continue later.

IMPORTANT — PLEASE READ
If a category or episode is missing, check your source first and confirm that VOD is enabled in Settings → Other. The player cannot invent episodes absent from the playlist.

A TOUCH OF HUMOR
“Just one more episode and then bed” is a phrase understood in every language, but it has known side effects on alarm clocks.

CHAPTER 16 · ORGANIZATION

Favorites, Search and Reminder: order amid the chaos

You can spend less time searching for the same channels and titles night after night.

Favorites & My List

In Live TV, mark favorite channels using the available action. For movies and series, use the option to add them to your list on the details screen. You will find them in My List.

Search

Search can be contextual. If you open it from Movies, it may search only that area. Try a shorter title if you find no results.

Reminders

01 Check whether Reminders is enabled in Settings → Other.

02 In the EPG, select a program and use Reminder, if shown.

03 Allow Android notifications when the system requests permission.

> **A TOUCH OF HUMOR**
> My List is the technological answer to: “Wait, that movie was somewhere under C… or K…?”

CHAPTER 17 · RECORDINGS

Recordings: let the TV work while you are busy

Recording availability depends on the stream, free space, rights / permissions and the options offered by your installed version.

01 Open the desired channel in Live TV / fullscreen.

02 From Quick Menu → Recordings, use manual recording or scheduling, if available.

03 Check available storage and leave the recording running.

04 Stop recording and wait for the file to finalize.

05 Open the Recordings library to play a recording or delete it with confirmation.

In the version originally documented, files were saved in **.ts** format. Exact behavior may change as Android storage evolves.

IMPORTANT — PLEASE READ
An unstable source produces an unstable recording. If the stream stops, the app cannot magically fill the gaps. Also check device permissions.

A TOUCH OF HUMOR
“I started recording” does not mean “I bought a TV studio.” A Fire Stick offers more of a studio apartment than a palace when it comes to storage.

CHAPTER 18 · TWO SCREENS

Multiview and PiP: two matches, one mother-in-law

Multiview and Picture-in-Picture are different features. Both depend on device resources and video streams.

Multiview

- Add channels to available slots from the Live menu.
- Open the preview when the configuration allows it.
- Audio may follow the selected panel.
- The number of streams that can play at once depends on the hardware and app configuration; some builds were limited to two panels.

PiP — Picture-in-Picture

On compatible devices, playback can be moved into a small window. Settings → General may offer Switch to PiP on Home. Some devices or Android versions limit this behavior.

IMPORTANT — PLEASE READ
If 4K video stutters in Multiview, reduce the number of streams. A device the size of a lighter is not required to do the job of four televisions at once.

A TOUCH OF HUMOR
Multiview is wonderful for two matches. For four, five and six, first ask the Fire Stick's fan whether it still has the will to live.

CHAPTER 19 · MEDIA

Audio, subtitles and picture size

If people in a movie are talking but their lips arrive late, open Quick Menu before accusing the actors.

OPTION	WHAT IT IS FOR
Audio	Choose an audio track that exists in the stream.
Subtitles	Select an available subtitle track or turn subtitles off.
Delay / Sync	Adjust the delay between sound and picture.
Image size / Screen	Change framing: Normal / Fit, Fill, Zoom, 4:3, 16:9 and so on, depending on the version.
Sleep	A shutdown timer, when offered.

What is the difference between Fit and Zoom?

Fit / Normal preserves the picture's proportions, even if black bars appear. Fill covers the available area. Zoom may crop the edges to remove bars.

IMPORTANT — PLEASE READ
The player can only select audio and subtitle tracks actually provided by the source. If the stream has no subtitles in your language, tivuNexTV cannot create them with a single click.

A TOUCH OF HUMOR
If a movie is 4:3, even the most determined Zoom button cannot keep every edge while magically giving Grandma in the frame natural proportions.

CHAPTER 20 · CONFIGURATION

Settings: the electrical panel, without electrocution

You do not need to know every setting. You only need to know where to go when you need one.

SECTION	WHAT IT CONTROLS
General	Auto-start, last channel, exit, PiP, backup, User-Agent, UDP.
Playlist	Lists, enable / disable, groups, EPG, Catch-up and updates.
EPG	Program sources, history, automatic and manual refresh.
Appearance	Themes, posters, badges, language and text sizes.
Playback	Buffer, decoder, passthrough, frame rate and external player.
Remote control	Button mappings, GUIDE, MENU and Catch-up controls.
Parental code	PIN, protected categories and areas.
Other	VOD, recordings, reminders, cache and diagnostics.
About	Version, access / subscription and update checks.

A TOUCH OF HUMOR
The Settings rule: if everything works, you do not have to enable every option just because its toggle looks pretty.

CHAPTER 21 · APPEARANCE

Appearance: readable from the sofa

On a big TV, you want information you can actually read, not a reason to step closer after each channel change.

- **Visual mode / Color theme** — the interface theme and color palette.
- **Poster grid** — poster layout, from spacious to compact.
- **Fullscreen info badge** — where information appears over the video.
- **Badge duration** — how long information stays visible.
- **Language** — the interface language.
- **Font size / UI transparency** — readability and transparency, if provided by your build.

Fire Stick on Full HD and 4K

The appearance can vary with TV resolution and settings. If UI elements seem cut off at the edges, check TV zoom, overscan and display mode. Do not automatically change resolution or advanced video settings without testing first.

> **A TOUCH OF HUMOR**
> The right font is one you can read from the sofa. If you must stand 12 inches from the screen to find Settings, that is not minimalism; it is an eye exam.

CHAPTER 22 · PLAYBACK

Playback: engine settings, not upholstery

Auto: the player selects the decoder without forcing a type. Hardware: decoding uses device hardware. Software: decoding uses the processor (CPU).

SETTING	WHEN IT MATTERS
Buffer size	When a stream stops frequently; it cannot repair a faulty server.
Video / Audio decoder	When certain codecs are incompatible. Auto is a good starting point.
Autoframe rate	When you want the screen refresh rate to match the source.
Surround / Passthrough	With a soundbar or receiver supporting the sent formats.
Tunneled playback	A special Android TV mode; it can help some setups and harm others.
External player	For compatibility tests or playback in another installed player.
Seek step	The size of each skip when seeking.

4K: black screen but sound works?

Try Auto decoding and another stream for comparison. 4K / HDR issues may depend on the codec, video profile, firmware and rendering surface used by the app. Note the channel, device and whether audio works; this greatly helps troubleshooting.

IMPORTANT — PLEASE READ
Change one setting at a time and test. If you flip 11 switches simultaneously, you will never know which one saved you and which one called the fire department.

A TOUCH OF HUMOR
Buffer 9000 will not turn a 3 Mbps connection into a space rocket. It will merely wait with greater enthusiasm.

CHAPTER 23 · CUSTOMIZATION

The remote control and parental controls

Changing what the Left button does is one thing. Letting a child explore Settings freely is another.

Remote control

- **TV guide key** can define what GUIDE does.
- **MENU / INFO** can open the relevant panel, depending on the device.
- **RW / FF / Pause for catch-up** enables controls on compatible streams.
- **Left / Right seek** or **Up / Down seek** can temporarily turn the arrow keys into Catch-up timeline controls.

Parental controls

01 Go to Settings → Parental code.

02 Set the PIN as instructed on screen.

03 Choose the playlist, category or area to protect.

04 Keep the PIN and any recovery code in a safe place.

> **IMPORTANT — PLEASE READ**
> Do not rapidly try random PINs. Some versions may impose delays or additional recovery requirements after failed attempts.

> **A TOUCH OF HUMOR**
> Parental controls are not only for children. Sometimes they also protect Settings from a very curious adult at 1:45 a.m.

CHAPTER 24 · SAFETY

Backup, cache and Diagnostics: the first-aid kit

Configuring a long playlist should not be an adventure you must repeat after every experiment.

Backup & Restore

01 After configuration, open Settings → General → Backup data.

02 Save the file in a secure location where you can recognize it.

03 When necessary, use Restore data, bearing in mind that it may replace existing settings.

Cache & Diagnostics

- **Clear cache** removes temporary data; the first load afterwards may be slower.
- **Update playlist** refreshes channels and categories.
- **Update EPG** refreshes program schedules.
- **Diagnostics** can help identify technical problems.

> **IMPORTANT — PLEASE READ**
> A backup may contain URLs, usernames, passwords or portal information. Do not publish it. And do not confuse Clear cache with Android's Clear app data: the latter can erase local configuration.

> **A TOUCH OF HUMOR**
> A backup is like an umbrella: it seems useless until the day the heavens open. Or until somebody presses Reset.

CHAPTER 25 · VERSIONS

Updates: new clothes, same luggage

For the initial installation, use tivunex.com or Downloader code 1953414. For updates, follow the instructions displayed by the app.

How to update normally

01 When the “New version” dialog appears, read the proposed version and release notes.

02 Follow the displayed action: direct download, opening Downloader or entering the provided code.

03 Install the new APK over the existing version without uninstalling, if Android allows the update.

04 After installation, check the version in Settings → About.

The update dialog is produced by the version already installed on the device. If an old version still shows an old name, that does not mean the new APK will have that name.

IMPORTANT — PLEASE READ
If the new APK has a different applicationId or an incompatible signature, Android will not install it as an update over the existing one. Do not try to fix this by uninstalling before backing up.

A TOUCH OF HUMOR
Updating is like changing clothes: ideally you keep the same person, phone and playlists instead of buying a new house for every T-shirt.

CHAPTER 26 · TROUBLESHOOTING

Troubleshooting: the television is not possessed (probably)

Start with the facts: what works, what does not, since when and on how many channels. Then change just one variable.

SYMPTOM	FIRST CHECK
Channels do not appear	Is the playlist enabled? Did the import finish? Does the source actually contain Live TV?
Playlist will not connect	Check URL, http / https, port, username, password, MAC and internet.
Only one channel fails	Try another channel; the problem may be at the provider.
Many channels buffer	Check Wi-Fi / Ethernet, connection, server and a moderate buffer setting.
Movies / Series are missing	Is VOD enabled? Does the provider offer these categories?
EPG is empty	Check XMLTV URL, provider fallback, Update EPG and channel matching.
Catch-up will not rewind	Does the source have an archive? Is there a seekable timeline? Is the setting enabled?
4K audio without video	Test another stream, Auto decoder and device / HDMI.
Subtitles are missing	Does the stream include a subtitle track?
Connect does not send a code	Check email, Spam and whether the address was typed correctly.
APK will not install	Check Android version, installation permission and downloaded file.
Update is rejected	Are package ID and signature compatible? Does the version code permit the update?

TROUBLESHOOTING · PART TWO

The investigation continues: from Wi-Fi to Connect

If the previous page did not solve the issue, it is time for an organized diagnosis. No guesses and no random button pressing.

The three-test protocol

01 Test a different channel or episode from the same source.

02 Test the same source after restarting the app or device.

03 Change just one setting, then repeat the test.

Connect: are the account and TV refusing to talk?

- Check your email and account verification in Connect, not the Downloader code.
- Ensure the TV and phone have internet; follow the instructions shown by each app.
- If the QR code took you to a download and Connect is already installed, open Connect; do not keep scanning the QR code.

4K: how to tell a video problem from an internet problem

Note whether sound works, whether the same source works in Full HD and whether all 4K streams are affected or just one. Test Auto decoding and make only one change at a time.

IMPORTANT — PLEASE READ
If the system says “Subscription expired,” do not look for the answer in Video decoder. Check access in your account / Connect and in About. If it says “Stream timed out,” check the source and network first.

A TOUCH OF HUMOR
If every channel works except one, the router probably has not formed a conspiracy against that particular channel. Begin your investigation with the stream.

CHAPTER 27 · QUICK REFERENCE

Where do I find it? The page to keep by the remote

Need a particular button? Here is the short map. Some labels may vary with your interface language.

I WANT TO...	GO TO...
Add a playlist	Settings → Playlist → Add playlist / Add Source
Update a playlist	Settings → Playlist → Update playlist
Add a custom EPG	Playlist → EPG sources / EPG URL
Change Catch-up	Playlist → Catch-up
Update EPG	Settings → EPG → Update EPG
Keep EPG history	Settings → EPG → Past days to keep
Change language / appearance	Settings → Appearance
Change Catch-up key mappings	Settings → Remote control
Change buffer / decoder	Settings → Playback
Find movies and series	Movies / Series or Settings → Other → VOD
Enable parental controls	Settings → Parental code
Make a backup	Settings → General → Backup data
Check subscription and version	Settings → About / access screen
Download Connect	Instructions / QR code in the TV access area
Download the TV app	tivunex.com or Downloader: **1953414** (tested when written)

CHAPTER 28 · GLOSSARY

IPTV-speak → plain English

So the menus stop sounding like they are holding an engineers' conference without inviting you.

TERM	IN HUMAN LANGUAGE
APK	The file used to install an Android app.
Connect	The separate app for your tivuNexTV account / access.
Downloader	An app that downloads APKs from links or codes.
Playlist	A configured source for channels and sometimes movies / series.
M3U	A playlist format with links to media streams.
Xtream Codes	Server-based access using a username and password.
MAC Portal	A type of content source access based on a portal and MAC address.
EPG	Electronic guide containing programs and their times.
XMLTV	A data format for the EPG guide.
Catch-up	Replay of a previous program when the provider has an archive.
Seek	Moving along a video timeline that supports this action.
Buffer	Data held ahead of playback to reduce interruptions.
Passthrough	Sending audio to compatible external equipment.
PiP	Picture-in-Picture: a small picture over another screen.
Cache	Temporary data retained to speed up loading.
VersionCode	The internal number Android uses to compare app versions.

A TOUCH OF HUMOR
Now you can say "seekable timeline" over coffee. If everyone leaves the table, that is not a software bug.

CHAPTER 29 · FAQ

Frequently asked questions (no interrogation)

Questions that almost inevitably follow the discovery that television has more settings than volume and channel.

Does tivuNexTV provide IPTV subscriptions or channels?

No. It is a player. Content comes from the legal sources you add.

Can I use more than one playlist?

Yes. You can manage multiple profiles and enable or disable them.

Does Connect need to be installed on the television?

Connect is the separate account / access app; download it onto the Android device indicated by the official process. tivuNexTV remains the TV playback app.

I scan the QR code and I am activated, right?

No. The Connect QR code takes you to the download. You must then install, sign in and follow the steps shown on TV.

If I have an iPhone, can I install the Connect APK?

Not natively. APKs are for Android. Use an officially supported alternative if one is available.

Why does EPG work but Catch-up not work?

EPG displays past program schedules. Catch-up also needs a real video archive from the provider.

What is the Downloader code?

At the time of writing it was **1953414**. Check tivunex.com if distribution changes.

Where do I see when my access expires?

In Settings → About for Premium users, where that version displays the date.

Why can I install an APK when I already have the same version?

Android may allow you to reinstall an APK with the same versionCode and signature, while still showing an update-style process.

Must I delete the old app before updating?

No. Install over it if the package and signature are compatible. Make a backup before major changes.

EPILOG

Enjoy tivuNexTV!

A good app leaves you time for what matters: your favorite program, a good movie or a match you can watch without spending half an hour hunting for the right button.

tivuNexTV brings together Live TV, movies, series, EPG and useful organization tools in an interface designed for television and remote-control navigation.

With tivuNexTV and Connect, the idea is simple: clear navigation, handy features and less time spent in settings. Press OK and enjoy watching.

The seven golden rules

- Watch for white focus.
- Back closes the menu first, not the universe.
- Content comes from the playlist, not the player.
- EPG and Catch-up are two different things.
- Connect handles accounts and access; the QR code downloads the app.
- When troubleshooting, change only one variable.
- Back up your data before heroic experiments.

> **FINAL WORD**
> If you made it this far, congratulations! You have graduated from Remote Control Academy, majoring in “No More Random Button Pressing.” Now pick up the remote and enjoy tivuNexTV!

tivuNexTV • English user manual • Edition: October 14, 2026
This guide describes tivuNexTV and Connect features. Some options may vary with app version, device and access type.